

FAQS

What is a sensory play kit?

Sensory play kits provide opportunities for children to use their senses to engage in meaningful and fun play. The idea of sensory play should come naturally from the child with the support and guidance from the parent. Sensory play has an amazing amount of benefits by helping a child's brain by creating stronger connections to sensory information. Other reasons sensory play is beneficial for children include:

- *It encourages the development of fine motor skills*
- *It encourages 'scientific thinking' and problem solving*
- *It supports your child's language development*
- *It provides endless opportunities for your child to use their imagination*
- *It allows children to lead their own play and be guided by their parents*

What age are the sensory kits suitable for?

Each kit contains small parts not suitable for children under 3 years of age or any individuals who have a tendency to place inedible objects in their mouths. Please ensure adult supervision at all times and of course have a wonderful time learning.

How should I store my sensory kit?

To maximise the use of you Carlo&Cub sensory kit, store sensory bases(rice, sand, playdoh) in a tightly sealed container in a dry cool place. Our bags are designed to be durable and reusable. If you no longer need them please recycle.

What is the cost of shipping?

The cost of shipping is calculated on the total weight of the kit order.

What if my kit gets damaged?

Once the kits are dispatched it is beyond our control. Please contact the couriers service used and speak directly to the claims department.

What payments do you accept?

Credit card.

Do you provide a refund?

Unfortunately no, as all of our kits are made to order

How long will it take to receive my order?

Please allow up to 5 business days.

Do you make custom kits?

Of course! If you have a theme in mind that caters for your child's interest, please feel free to contact me via email, instagram or facebook. We do kits for birthday parties and playgroups.

Will my kit look different from photos on instagram or website?

Yes at times they will vary due to the authenticity of each sensory play kit. For example you may receive different animals, figurines or playdoh colour. Figurines are chosen at random and materials may vary at times, but as always will include equal fun and excitement!

What if my child is allergic to certain foods?

Some of our boxes do contain foods e.g rice, grains, corn, green lentils etc). We cant promise that each food item has had no contact with nuts. If you'd like any further information about the ingredients please contact us before purchasing by shooting an email.

How will the kits be packaged?

Each kit will be posted in a a4 cardboard box, in a bubble wrap bag and then a sealable pouch. Please ensure you supervise the opening of each package and monitor at all times.

How can I set up my sensory kit?

We have sensory trays available on our website. You can also see some examples on our instagram page.

Why are there prompt cards in my kit?

The prompt cards provide opportunities for your child to use the correct language when playing with the kit. This will build their ability to develop strong language skills using verbs, nouns and adjectives. Please use the prompt cards with your child and ask the questions to help them develop a response. If you're new to sensory play, don't stress this kit will be easy to use!

Is sensory rice safe?

The sensory rice is simply long grain rice dyed with vinegar and food colouring. So perfectly safe! Just remember to supervise your child when playing with it.

How is your playdough made?

Our playdough is made by hand. Ingredients include flour, cream of tartar, oil water and food colouring.

Can I buy extra playdough or sensory rice?

Yes of course! Just add to your cart in the add on section.

If you have any further questions please feel free to contact me directly through Instagram, facebook or via our website.

Karina x